



# **TERMS & CONDITIONS**

### **APPLICABILITY**

- "Cham Miles" program applies to all passengers over 12 years and the
   Miles are calculated for each passenger separately.
- Members' Miles are valid for three years.
- Passengers do not earn Miles in exchange of the free tickets or discounted tickets.
- Tickets' Miles used in a previous redemption will not be accepted.

#### REDEMPTION

- For redemption. Cham Miles' member will need to collect the required Miles to be redeemed with a free one-way/return to any direct international destination of cham wings airlines.
- The members can also exchange their miles for other services
   according to thier tier, such as (request for extra baggage / access to
   VIP lounges / get priority in check-in )

## Redemption rules:

- Member can get a free one-way ticket for 28.000 Miles.
- Every tier is valid for only one year.
- After processing the reward request: Cham Miles will debit the number of Miles needed for the reward according to the scale-enforced date.
   Miles will be debited on first-in, first-out basis.

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- Cham Wings reserves the right change to the conditions
  governing the granting of any reward, in particular the number of
  Miles required, and to cancel any reward offered without notice
  and with immediate effect.
- Boarding passes obtained from reservations made through "Cham Miles" program and any free tickets issued by other airline carriers will not add Miles to members' accounts.
- Members of the Cham Miles program are entitled to claim their Miles on all international flights provided that the flights do not exceed six months from the claiming date.

#### **TICKETING**

- The free ticket will be issued only to Cham Miles' members.
- Cham Miles' members cannot request the transfer of the tickets issued under «Cham Miles» program to other names or to exchange them for their value.
- Passengers are required to pay all the applicable taxes and fees.
- Bookings are subject to seat availability on a particular subclass designated by Cham Wings for free travel
- \*Terms and Conditions of the Cham Miles program may be amended subject to Cham Wings Airlines sole discretion. You may refer to our website for up to date terms & conditions.

