

TERMS & CONDITIONS

APPLICABILITY

- “Cham Miles” program applies to all passengers over 12 years and the Miles are calculated for each passenger separately.
- Members’ Miles are valid for three years.
- Passengers do not earn Miles in exchange of the free tickets or discounted tickets.
- Tickets’ Miles used in a previous redemption will not be accepted.

REDEMPTION

For redemption Cham Miles’ member will need to collect the required Miles to be redeemed with a free one-way/return to any direct international destination of Cham Wings Airlines.

- The members can also exchange their miles for other services according to their tier, such as (Free Ticket /Upgrade/ Seat Assignment)
- Every tier is valid for only one year.
- After processing the reward request: Cham Miles will debit the number of Miles needed for the reward according to the scale-enforced date, Miles will be debited on first-in, first-out basis.
- Cham Wings reserves the right change to the conditions governing the granting of any reward, in particular the number of Miles required, and to cancel any reward offered without notice and with immediate effect.
- Boarding passes obtained from reservations made through “Cham Miles” program and any free tickets issued by other airline carriers will not add Miles to members’ accounts.
- Members of the Cham Miles program are entitled to claim their Miles provided that the flights do not exceed six months from the claiming date.

MEMBERSHIP TIERS:

Cham Miles has four membership tiers, each with increasing benefits and advantages.

Cham Miles and benefits:

1. Blue Tier - 2. Silver Tier - 3. Golden Tier - 4. Diamond Tier



Tires	Excess Baggage	Lounge	Priority Check In	Upgrade	Bonus	Waiting list	Tier Level	Expiry
Blue	No	No	No	No	0	No	0	No Expiry
Silver	10 kg	Only in Damascus VIP lounge	Yes	Yes	25%	No	25,000.00	1 Year
Gold	20 kg	All Stations	Yes	Yes	50%	Yes (within 48H)	50,000.00	1 Year
Diamond	30 kg	All Stations + 1 guest	Yes	Yes	75%	Yes (within 48H)	75,000.00	1 Year

TICKETING

- The free ticket will be issued only to Cham Miles' members.
- Cham Miles' members cannot request the transfer of the tickets issued under Cham Miles program to other names or to exchange them for their value.
- Passengers are required to pay all the applicable taxes and fees.
- Bookings are subject to seat availability on a particular subclass designated by Cham Wings for free travel.

GENERAL CONDITIONS

Terms and Conditions of the Cham Miles program may be amended subject to Cham Wings Airline's sole discretion.

You may refer to our website for up-to date terms & condition.